

NMDPSM related donor services

Related donor services

If a related donor transplant is an option for you, the healthy blood-forming cells come from someone in your family. Your donor may be your brother, sister, child or parent. Your transplant doctor may ask them to come to your hospital to donate the cells for your transplant. But it's not always easy, or possible, for your donor to travel, especially if they live far away.

NMDPSM Related Donor Services can help. We offer transplant centers resources to connect patients and their related donors, whether the donor lives in the United States or another country. Ask your transplant team if they're using this program.

Benefits for your donor

Your family member can have all their appointments, including donation, scheduled closer to home.

If your family member lives in the U.S. they will receive:

- Coordinated travel and lodging arrangements, paid for by NMDP
- Reimbursement for out-of-pocket donation related expenses, such as car service, meals, and other incidentals
- Reimbursement for lost wages due to donation
- Donor insurance to cover medical expenses
- Educational resources and support just for them

We offer help with:

1. HLA (Human Leukocyte Antigen) typing

Your transplant doctor uses HLA typing to see if your family member is your best donor. First, NMDP contacts your family member to make sure we have the correct contact information. Then, we'll either:

- Send them a swab kit in the mail, or
- Schedule a blood draw in a clinic near your family member (U.S. only)

The swab kit or blood sample is sent for testing. Your doctor will get the results in 3 days or less.

Key point: Your family member is not added to the NMDP RegistrySM after they do HLA typing. If they'd like to join the registry, they'll be given the option to join after they've donated for you.

2. Donation

A NMDP workup specialist can coordinate your family member's donation. First, the workup specialist will call your family member and guide them through the process. Then, they'll help set up checkups and blood tests for your family member. This helps your doctor make sure the donation is safe for you and your donor. The workup specialist coordinates their donation. Finally, NMDP safely delivers the cells to you when you need them.

If your family member lives outside the U.S., NMDP works with the registry in their country to coordinate their appointments and donation.

Benefits for you

You can access all our support and resources for patients, including financial grants at: nmdp.org/grants

Questions to ask your doctor

- Which family member is the best donor for me?
- What will my family member have to do to be my donor?
- What resources are available for them?
- Will you use the NMDP Related Donor Services to help coordinate their HLA testing and donation?

Learn more

NMDP has a variety of free resources to help you. Visit nmdp.org/request and choose the resources that best meet your needs.

Here are some you might find helpful:

- BOOKLET: Transplant Basics
- FACT SHEET: Financial Planning Before Transplant



At every step, we're here to help

NMDPSM has a team dedicated to providing information and support to you before, during, and after transplant. You can contact our Patient Support Center to ask questions you may have about transplant, request professional or peer support, or receive free patient education materials.

Call: 1 (888) 999-6743 | Email: patientinfo@nmdp.org | Web: nmdp.org/one-on-one



Every individual's medical situation, transplant experience, and recovery is unique. You should always consult with your own transplant team or family doctor regarding your situation. This information is not intended to replace, and should not replace, a doctor's medical judgment or advice.